

## Terms & Conditions

### General

**MEMBERS ONLY:** We are a “members only” site for both the Caravan Club and the Camping and Caravanning Club, if you are not currently a member you can still make a booking and we will make a note that you need to join on arrival at the start of your holiday

**ARRIVAL:** Normal arrival time is **after midday**. If you are planning to arrive earlier than this we suggest you book the night before so that a pitch can be available for your arrival.

**DEPARTURE:** Normal departure time is **before 11am** (earlier if possible, this allows us time to mow/rake pitches before the next arrivals).

**LATE ARRIVALS:** If your arrival time is going to be **after 5.00pm** please tel:01271 870502 on the day to help us plan for your late arrival.

**FAMILY DEAL:** 2 Adults + up to 4 children (aged 6 – 16yrs inc.) *Camping and caravanning Club members only.*

**SERVICE PITCH:** A service pitch at Damage Barton **includes** electric hook up, it will be either grass **or** hardstanding whichever is available on the day.

**SPECIAL REQUESTS:** Reservation of specific sites eg. Hardstandings, or with another party are **only possible if vacant on the day of your arrival**, be assured we do our best but **cannot guarantee!**

**GROUNDSHEETS:** Not to be used on grass pitches.

**PUP TENTS:** We accept these (**max 2 per unit & small 2 man tent size only**) on the understanding they are **re-sited every 4 days** to protect our grass. It is our policy not to make a charge for these instead we ask you to make a **donation to our local charity collection**. (2016 collection raised over £1700).

**VISITORS:** **For security purposes** visitors to your unit **must be** notified to us in advance. Please ask any visitors to your unit to **call at reception first**. Those staying overnight **will be charged** normal site fees and acceptance is at our discretion.

**REFUNDS:** (**On Site Fees**) – Please note these are given only in exceptional circumstances. **Not for bad weather** – this is not under our control!

Please do not ask for a refund on unused site fees if you leave early because of the weather as refusal often offends.

- PAYMENT:** We prefer Debit Card/Cash payment. Sorry Cheques are no longer accepted at Damage Barton.
- DOGS/CATS:** Must be kept under owner's control at all times and exercised off the entire site and entrance area. Dog paddocks and bins are provided and our site leads on to the local footpath network. Please clean up after your pet wherever you are. We have a limit of **2 dogs per unit** only.
- SITE SHOP:** Our campsite shop is **open daily Mar – November**, with as many items as possible sourced locally, bread, milk, papers, gifts, crocs, bodyboards and lots more are available. Wifi is available from the shop.
- BBQ's:** You are welcome to BBQ at Damage Barton, the BBQ must be off the ground to protect the turf from scorching.
- VEHICLES:** We operate a strict speed limit of 10mph for all vehicles on site including bicycles. Parked cars should be left in gear at all times. To keep the site peaceful we ask you to only use your vehicles to a minimum and ask members to walk to the shop and toilet blocks. One vehicle per unit is included in the unit price, extra vehicles are charged per night and may need to be parked in the car park at site entrance.
- RECYCLING:** There is an onsite recycling centre for glass, drink & food cans, plastic containers, newspapers, magazines and cardboard. All other domestic rubbish should be disposed of in the same area but in the clearly marked landfill bins. **Please note** at Damage Barton we do not have refuse points across the open site. This is to minimise the nuisance and health hazards from crows and gulls. Larger items such as awnings, chairs, picnic tables etc. must be taken to the local recycling centre in Ilfracombe.
- SHOWER BLOCKS:** Children must always be accompanied by an adult in the shower blocks. Our shower blocks are cleaned daily at separate times so one is always available.
- NIGHT LIGHTING:** In keeping with the rural environment there is no night lighting on site, (toilet blocks are lit) please use a torch after dark.